

AKSHAY SHARMA

Power Platform Developer | Microsoft 365 Solutions

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PROFESSIONAL SUMMARY

Power Platform Developer who builds from inside the business, not off a spec doc — splitting the day between hands-on operations and shipping the Microsoft 365 solutions that fix what's actually breaking on the floor. Built CaseLog from scratch (Canvas App + Power Automate + SharePoint), replacing paper and Excel case tracking across 3 FedEx stations and now serving 150+ daily users. The work earned VP-level recognition, a PPQA nomination, and selection to present at the GTA Metro District Quality Conference (April 2026). In a world where AI can write the code, the real differentiator is judgment: knowing what to build, why it matters, and how to land it with real users. Pursuing PL-400 (Q2 2026).

SELECTED RECOGNITION

- VP-level recognition for CaseLog impact, FedEx (2026)
- PPQA (Process & Performance Quality Award) Nominee, 2026
- Selected Speaker, GTA Metro District Quality Conference, April 2026
- CaseLog under evaluation as candidate solution for broader network rollout

CORE SKILLS

Power Platform: Power Apps (Canvas + Model-Driven), Power Automate, Power BI, Power Fx, Dataverse, AI Builder, Copilot Studio

Microsoft 365: SharePoint Online (architecture, governance, permissions), Teams, Approvals, Lists, Forms, Outlook

Integration & ALM: Custom Connectors, REST APIs, OData, Azure AD, App Registration, Managed Solutions, Dev/Test/Prod pipelines

Data: Dataverse, T-SQL, Power Query, DAX, delegation-safe filtering

Delivery: Stakeholder workshops, requirements, UAT, pilot rollout, training, support

Foundations: C#/.NET, JavaScript/TypeScript, React, Next.js, Node.js, MongoDB, SQL Server

EXPERIENCE

Power Platform Developer

FedEx • Mississauga, ON (Remote) | 09/2024 – Present

- Built **CaseLog**, an enterprise Canvas App for case intake, ownership, and status tracking — on a scalable SharePoint Online architecture (content types, metadata, role-based permissions) — now serving **150+ daily users across 3 stations**.
- Engineered Power Automate flows for conditional routing, Microsoft Approvals, Teams adaptive cards, and SLA escalations to replace fragile email handoffs; delivered Power BI dashboards (SLA compliance, throughput, queue health) adopted by station managers as their daily operational view.
- Leading **CaseLog v2.0** — migrating to Dataverse with a Model-Driven layer and full ALM pipeline (Dev/Test/Prod managed solutions) to break past SharePoint's delegation ceiling; also shipped **Daily Refund Entry** (Power Apps + Power Automate + Teams), replacing an Excel-based finance handoff with automated approval routing and a complete audit trail.
- Owned end-to-end delivery (stakeholder workshops, UAT, training, documentation) and gave the stations their first auditable case-management record — earning VP-level recognition, a PPQA nomination, and conference speaker selection.

Power Platform & Web Developer (Contract)

Emkao Foods • Vancouver, BC (Remote) | 01/2023 – 09/2024

Brought in to modernize how a growing food brand managed wholesale and online channels — orders leaking between email threads and spreadsheets, no unified visibility for leadership.

- Built a Dataverse-backed Wholesale Order Management system (Model-Driven App, Business Process Flows, role-based security), replacing the email + spreadsheet workflow that was leaking orders and delaying fulfillment.
- Developed a Shopify Custom Connector for two-way order sync, eliminating manual re-entry between e-commerce and the wholesale backend.
- Built Power Automate flows for quote generation, approvals, and low-stock alerts; delivered Power BI dashboards across wholesale + online channels for unified revenue, SKU, and order-flow visibility.
- Maintained Shopify storefront: JavaScript store locator (geolocation API), Liquid sections, crowdfunding pages, Mailchimp integration.

Full-Stack Developer

Ecomtent (now Azoma) • Toronto, ON (Remote) | 02/2022 – 01/2023

- Shipped React/Next.js + Node.js features for a B2B e-commerce content platform; built reusable UI, integrated AI and third-party APIs, contributed across frontend, backend, and database layers.

Software Engineer

DXE Technologies • Pune, IN | 02/2021 – 01/2022

- Built MERN-stack features (React, Node.js, Express, MongoDB) for internal business applications; developed REST APIs and contributed across frontend, backend, and database layers.

Earlier Web Development

•DSG Papers • Events365 • Tej Electric 2017 – 2020

HTML, CSS, JavaScript, and WordPress storefront and marketing-site work for small business clients; learned production deployment, client management, and rapid iteration.

EDUCATION & CERTIFICATIONS

Full-Stack .NET Cloud Developer Certificate — Humber College, 2023

iOS Mobile Apps Development Certificate — University of Toronto, 2023

B.Tech, Electrical Engineering — Punjab Technical University, 2017

In progress: Microsoft PL-400 — Power Platform Developer Associate (Q2 2026)